

Swimming Pool Rental Information

1. The responsible party must sign the release and hold a harmless agreement. By completing an online pool reservation, it is understood that the responsible party has accepted the terms of the Swimming Pool Rental Agreement.
2. Only lifeguards contracted through Quillian Center may be used.
3. Patrons may set up no sooner than 10 minutes before their scheduled time.
4. Patrons must clean up prior to their party's ending time and are responsible for any damage to equipment, property, etc., and your credit card will be charged for any such damages. Lifeguards will blow their whistle and turn off features 10 minutes before the party ends to give you time to clean up.
5. Rental fees, lifeguard charges, and transaction fees, are due 48 hours after your registration has been approved. Your credit card will be charged \$100 if:
 - Patrons fail to clean up the area to the satisfaction of the manager / lifeguard on duty
 - The party fails to exit on time
 - Attendance exceeds the limits for the number of lifeguards reserved
 - Pool Agreement or Pool Rules are not observed
6. Quillian Center reserves the right to cancel reservations prior to the rental time due to inclement weather and/or unforeseen circumstances. If Quillian Center exercises this right, patrons will receive a full refund. (Unforeseen circumstances could

include pump or motor failure, poor pool chemistry, or other unsafe conditions.)

7. Quillian Center must be given a notice of cancellation 28 days before the reservation date for you to receive a full refund, less \$30. If notice is given 15 to 27 days before your reservation 50% of the rental price will be returned. If notice is given within 14 days of your reservation, you are financially responsible for the confirmed reservation. The \$30 transaction fee is non-refundable regardless of notice.

8. Renters have an option to cancel the party due to inclement weather. Parties may be cancelled no sooner than 24 hours before scheduled reservation due to inclement weather only (inclement weather is defined as 50% chance of rain or weather warnings issued by the National Weather Service). Parties must be cancelled at least two hours before scheduled time for renter to receive a refund for the lifeguards and the facility rental fee, less \$30 transaction fee. Renters must contact the pool company: 281-988-8480 (ask for the staffing department) and then call the Quillian office: 713-458-4707. Please be sure to leave a message for any/all those numbers if there is no answer. If you leave a message, please include the party name, phone number, date, time, etc. Renters will be responsible for all fees if these calls are not made in time. If the party is cancelled due to inclement weather after the party has started, the renter will receive a prorated refund of the rental fee but will be responsible for all lifeguard fees. The \$30 transaction fee is non-refundable. A \$30 transaction fee will apply unless the party is rescheduled to another date.

9. Birthday cakes, cookies, etc. are welcomed but please provide your own plates, napkins, etc. No cooking is permitted.

NO GLASS CONTAINERS ARE PERMITTED. The director must approve catered meals. Refrigerator space is not available.

10. Battery operated music must be appropriate and may not be played at loud volumes.

11. Decorations must be plastic. Do not decorate with crepe paper or anything that will leave a stain if it gets wet.

12. Quillian is a non-smoking facility, and alcohol is not allowed on the property Swimming Pool Rental Information.

13. All posted rules must be followed, and lifeguard commands must be obeyed.

